

## **ParishPay Frequently Asked Questions**

Q. What is an Automated Giving Program?

A. It is an automated means to financially support the parish through monthly contributions from your checking, savings, or credit card account. There is NO cost to you to participate in the program.

Q. How Does It Relate to the Use of the Weekly Envelopes?

A. If you choose to participate in the Automated Giving Program, then it replaces the use of weekly envelopes.

Q. What happens with parishioners who feel uncomfortable not having something to physically drop into the collection basket?

A. Special donation slips are available for those enrolled in the automated giving program to be dropped into the collection basket.

Q. How do I enroll?

A. You can enroll by filling out an enrollment form at the rear of the church on sign-up Sunday, at the parish office during office hours, or signing up directly on the ParishPay website at [www.paritypay.com](http://www.paritypay.com), or calling 1-866-PARISH-1. The process takes less than three minutes.

Q. Can I contribute to second collections including both parish and diocesan collections?

A. Yes, all automated giving participants have the opportunity to contribute to second and special collections at the parish, including Christmas and Easter.

Q. How does a parishioner change his/her information, such as the amount of the donation, bank account number or mailing address?

A. The parishioner can provide these changes to the church office or directly by visiting the website at [www.paritypay.com](http://www.paritypay.com) or calling 1-866-PARISH-1.

Q. Which payment methods are accepted?

A. Automated transfers from your checking or savings accounts or major credit cards such as American Express, Visa, MasterCard, and Discover may be used to make monthly contributions.

Q. Does the parishioner receive receipts for tax purposes?

A. Yes, all contributors enrolled with ParishPay can print out an annual receipt directly from the website every January, which they can use for IRS documentation.

Q. Can I donate a one-time gift or pledge for a specific term?

A. Yes, one time gifts are graciously accepted. Participants can also arrange for a specific amount to be paid over a number of months.